

## Repair Estimate and Return Form

(Available for Download at [www.Luminox.com](http://www.Luminox.com))



**Lumondi Service Center**  
 c/o Saltzman's Watches and more  
 1024 Reservoir Ave  
 Cranston, RI 02910  
 401-946-0920  
[www.luminox.com](http://www.luminox.com)  
[repaircenter-usa@luminox.com](mailto:repaircenter-usa@luminox.com)

Watch Model: \_\_\_\_\_  
 Purchase Date: \_\_\_\_\_  
 Under Warranty (Y/N)?: \_\_\_\_ (warranty repairs require copy of proof of purchase from authorized dealer)  
 Reason for Repair (Check all that apply) :  
 Watch doesn't run correctly       Watch is not water resistant  
 Watch operates intermittently       Adjust bracelet size:  
 Watch doesn't keep accurate time      wrist circumference: \_\_\_\_\_ IN  
 Watch has defective part

Dear Luminox Customer,

We apologize that your Luminox timepiece is in need of repair and want to make this process as easy and fast as possible. Please provide the necessary information below and use the table provided to estimate the repair costs (if warranty has expired). Once you have calculated the cost, fill out the repair authorization section with an approved repair amount. This means that, if all necessary repairs total equal to or below that amount, we will automatically repair the watch without contacting you with an estimate. If the cost exceeds your listed amount, we will contact you with an estimate. **In addition, we will require credit card payment prior to shipment if the watch is to be returned to you directly, otherwise it will be returned and billed to the retailer.** We thank you for your co-operation and for your confidence in Luminox.

Sincerely, The Luminox Team

**Address Information (Please specify which address the watch should be returned to by checking the corresponding box)**

<b>Authorized Retailer</b> <input type="checkbox"/> Name _____ Luminox Account Number _____ Address _____ City _____ State/Zip _____ E-Mail (Preferred form of Contact) _____ Phone _____	<b>Consumer or Non-Authorized Retailer</b> <input type="checkbox"/> Name _____ Address _____ City _____ State/Zip _____ E-Mail (Preferred form of Contact) _____ Phone _____
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Watch Category	Time/Date Quartz	Multi-function Quartz	Compass, Time/Date Automatic	Automatic Chronograph
Approximate Retail Price (Check One)	200-1000	600-1200	1000-1500	2000-4000

	Repair Category		Time/Date Quartz	Multi-function Quartz	Compass, Time/Date Automatic	Automatic Chronograph	Labor Included	Material Included (if needed)
Repair Needed	A. General Overhaul	✓	\$35.00	\$60.00	\$100.00	\$300.00	Water resistance test*, accuracy test, no disassembly of movement/dial/hands	Battery and Gaskets (Other parts optional)
	B. Major Overhaul		\$64.00	\$84.00	\$250.00	\$600.00	Water resistance test*, accuracy test, repair or replacement of movement	Battery and Gaskets (Other parts optional)
	C. Battery Change		\$27.00	\$27.00	\$50.00		Water resistance test*, accuracy test	Battery and gasket for case back (Other parts optional)
Parts Needed	<b>Optional (In addition to A, B, or C)</b>							
	Stem and Crown		\$20.00	\$30.00	\$40.00	\$50.00		
	Crystal (Mineral)		\$18.00	\$18.00	\$18.00	\$18.00		
	Crystal (Sapphire)		\$45.00	\$45.00	\$45.00	\$45.00		
	Case (Resin)		\$25.00					
	Case (Stainless Steel)		\$70.00	\$80.00	\$120.00	\$185.00		
	Case (PVD)		\$75.00	\$85.00	\$130.00	\$195.00		
	Case (Titanium)		\$100.00	\$180.00				
	Dial (LLT tubes NOT included)		\$7.00	\$7.00	\$7.00	\$7.00		
	If replaced Case/Dial has LLT tubes, add the following charge		\$35.00	\$35.00	\$35.00	\$35.00		
	Resin Bezel for Case		\$15.00					
	Strap (Resin)		\$25.00	\$25.00				
	Strap (Velcro)		\$25.00	\$25.00				
Other Straps/Bracelets		****	****	****	****			
Shipping & Handling ***	Watch Repair		\$12.95	\$12.95	\$12.95	\$12.95		
	Strap/Bracelet Repair		\$6.95	\$6.95	\$6.95	\$6.95		
	<b>TOTAL ESTIMATE</b>							
Repair Authorization	<b>If total cost does not exceed the approved amount below, I authorize the repair to be executed accordingly.</b>							
	<b>Retailer/Customer does NOT require an estimate if cost, including postage, does not exceed the following:</b>							
	<b>Suggested Minimum</b>		\$75.00	\$100.00	\$100.00	\$100.00		
	<b>Signature</b>				<b>Date</b>			
<b>Credit Card #</b>				<b>Exp.</b>				

\*If water resistance test fails, additional parts and fees may apply  
 \*\*Prices subject to change without notice  
 \*\*\*In some states, shipping and handling may differ  
 \*\*\*\*E-Mail [repaircenter-usa@luminox.com](mailto:repaircenter-usa@luminox.com) for special price list